**Sean Whitcomb**

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**Software Product Management**

Agile Design | Enterprise Solutions | Customer & Sales Support

* Over 15 years experience in software product design, testing, customer support and release management
* Experienced in Agile unified process as a product owner; scrum, backlog, release planning, test driven development. Have used Rally and Jira Agile.
* Knowledgeable and experienced in PLM, from ground up and legacy system maintenance development to obsolescence
* Well versed at documenting complex software workflows and user stories for implementation by development
* Systems and problem solving analysis
* Effective at managing teams and liaising relations with external associates
* Skilled at managing geographically diverse and distributed development and IT teams of various sizes, skill sets
* Excellent ability in SQL query writing and reporting
* Extensive experience working with and supporting applications written in .Net Framework
* Experienced in startup and large enterprise solutions

**Areas of Expertise**

Agile Unified Development Process Requirements Analysis and Implementation

Software and Database Design (RDBMS) Project and Resource Scheduling

Product Release Management Structured Query Language (SQL)

SAAS and Desktop Applications SQA/Release/Support

Software Lifecycle (TFS, Rally, Jira) Test Automation (Seapine, TFS)

Internal and external training Technical Writing

**Professional History**

Trust Commerce April 2015-July 2015

*Consultant*

* Documented recommendations for new software and database release processes to Amazon web hosting environment, including release control methods.
* Implemented and administrated Jira bug tracking software and agile processes.
* Documented recommendation white paper for implementation of Jira Agile software module.
* Provided recommendations for transition to formal agile development process using Atlassian Agile software module.
* Administered hosted TFS roll out to development team and project owners.

IHS Inc. 2002-2015

*Product Manager*

* Managed up to four distinct software products, providing critical electronic component product change notices (PCNs), and parametric data to Fortune 500 electronic OEMs and distributors.
* Early adopter of Rally agile process and methods across all owned projects. Was one of the first Project Managers to implement and lead scrum and adaptive lifecycle methodologies on a new project from scope to production deployment and integration. The business critical ETL API was successfully delivered on time during rapid 8 month cycle, within spec and expected quality metrics.
* Integral in design, testing and support roles in project that resulted in Intel’s proprietary QDMS (“Quality Document Management System”), which provides sole source PCN documents to their customer base per JEDEC industry requirements.
* Provided database reporting and escalated product support to Sales/Account Management and customers/end users, and communicated directly between these groups and development.
* Performed regular and daily production system verification, developed automated tests to monitor and all potential known potential process gaps and actual failures.
* Successfully assimilated acquired product PCNalert and Partminer products into IHS environments.
* Responsible for product road mapping and acquiring resources for new development.
* Prepared and provided product demonstrations to assist sales support.

Tornado Software, POPcast, Netsmart 1999-2001

*Director, Quality Assurance*

* Hired and managed teams of between 4-12 QA testers on mobile messaging, branded web portal and streaming products.
* Implemented new test standards, test plans and automation at each location.

Centura Software 1996-1999

*Software Quality Assurance Engineer*

* Lead tester on company’s database-driven website build tool *Net.db*.
* Installer and database driver testing for Centura Team Developer development tool suite.

Education

* Cypress College – communications studies 1992-1994

Certifications

* PMC-II